

Manufacturers **Service** Group

BY THE JOYCE AGENCY

Plumbing Service Technician

The Joyce Agency is a family-owned and operated manufacturers' representative agency located in Chantilly, Virginia, serving the Maryland, Washington, DC, and Virginia markets since 1982. We specialize in forming lifelong strategic partnerships with leading manufacturers in the plumbing and HVAC industries. Our commitment to quality products, top-notch training, and a highly motivated team fosters customer relationships that drive sales while building trust and mutual success.

As part of our ongoing commitment to excellence, The Joyce Agency is expanding its service offerings to include maintenance and servicing of the products we represent. Our newly formed Manufacturers Service Group (MSG), led by our Service Director, is seeking a qualified Boiler Service Technician with plumbing expertise to join our team. By joining our team, you will have the opportunity to become an expert with brands such as Watts, Bradford White, Sloan, Oasis, RMS, Guardian, and more.

Job Description:

The Plumbing Service Technician will play a crucial role in servicing, troubleshooting, repairing, cleaning, and maintaining plumbing and related systems for our commercial and industrial customers.

Essential Functions:

- Servicing boilers, valves, and other equipment for commercial and industrial customers.
- Troubleshooting, testing, repairing, and maintaining heating and hot water systems.
- Performing preventative maintenance, site surveys, replacements, and customer-requested modifications.
- Backflow inspections and certifications.
- Executing start-up and commissioning of water heaters, boilers, ACV valves, and more.
- Staying current on all manufacturer's products regarding installation, operation, maintenance, service, and repair, while providing technical support to customers.

Minimum Requirements and Qualifications:

- 4+ years of relevant experience in field plumbing operations; or an equivalent combination of vocational training and experience.
- Knowledge of basic electricity and electrical control systems, as well as fuel oil, natural gas, and propane systems.
- Proficiency in reading, understanding, and working from blueprints, specifications, and schematics.
- Master or Journeyman's license.
- Backflow inspection certification or the ability to obtain certification within the first 120 days of employment.
- Prior knowledge of HVAC and Boiler Systems preferred.
- High school diploma or GED equivalent is required.
- Prior military experience is a plus.

Benefits:

At The Joyce Agency, we value our employees and offer competitive benefits, including paid time off, medical, dental and vision insurance, 401k plans, and opportunities for professional development.

To apply for the Boiler Service Technician position, please send your resume and any relevant documents to Careers@TheJoyceAgency.com. Join our team and become an integral part of our mission to provide exceptional service and support to our valued customers.